

Crime Prevention & Safety for Seniors



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Produced in Partnership with:

Safe Community Coalition of Brockville and District
Ontario Ministry of Community Safety & Correctional Services



Ministry of Community Safety
and Correctional Services



BROCKVILLE *Police*

PHONE BUSTERS™



Crime Prevention & Safety - Telemarketing

Hang Up on Fraud

- É Everyday, thousands of Canadians receive unsolicited phone calls from telemarketers.
- É Unscrupulous telemarketers are successful at swindling consumers out of millions of dollars.
- É Many telemarketers can be very convincing and may know your name and address.



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Crime Prevention & Safety - Telemarketing

General Tips

- É Write down the name of the company and person with whom you are speaking.
- É Never give your credit card or bank account information.
- É Ask how they got your phone number.
- É Never send cheques to people you don't know.
- É Never send blank cheques, deposit slips or account information.
- É Never give your ATM card and code..



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How To's

É **Know who you're dealing with.**

If the company or charity is unfamiliar, check it out with your local Better Business Bureau or Chamber of Commerce.

É **Don't believe promises of easy money.** If it sounds too good to be true, it probably is.

É **Think twice before entering contests operated by unfamiliar companies.**



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How To's

- É **Never pay to play.** It's illegal for a company to require you to buy something or pay a fee in order to win or claim a prize.
- É **Resist pressure.** Legitimate companies will be happy to send you detailed information and give you time to make a decision.
- É **Guard your personal information.** Only provide your credit card or bank account number when you are actually paying for something.



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How To's

É Beware of bogus “recovery services.”

These scam artists tell consumers that, for an upfront fee, they can recover money lost to fraud.

É **Report Suspicious activity.** If you feel you have encountered a fraudulent telemarketer, report it to the police.

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